



An Chomhairle Náisiúnta Eacnamaíoch agus Shóisialta  
National Economic & Social Council

# Access to Quality Services

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*Social Inclusion Forum 2017: National Action Plan for Social  
Inclusion – reflecting on the past and informing the future*  
25<sup>th</sup> May 2017 in Aviva Stadium Conference Centre

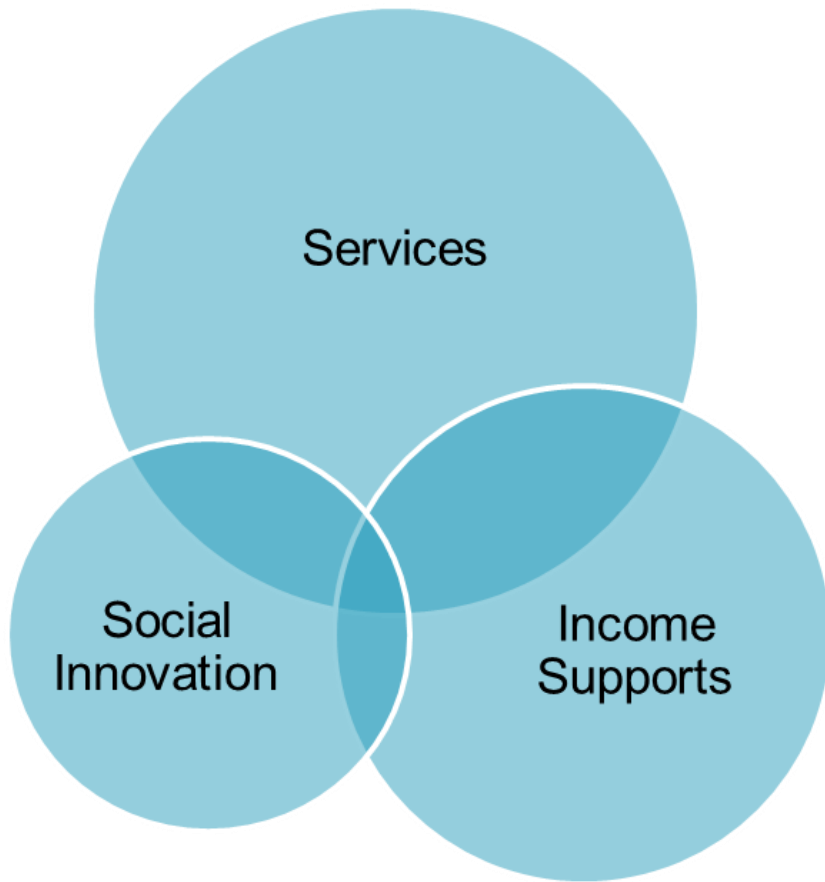
# National Action Plan for Social Inclusion – reflecting on the past

**Active Inclusion** = adequate minimum income & inclusive labour markets & access to quality services

14 goals → 10 = Access to Quality Services

- **Children**
  - Early childhood care and education
  - Literacy & numeracy
  - Participation in education
- **People of Working Age**
  - Labour market activation
  - Youth employment
  - Employment of people with disabilities
- **Older People**
  - Community care
- **Communities**
  - Social housing
  - Primary healthcare
  - Migrant integration

# Developmental Welfare State



- **Services**
  - education, health, childcare, eldercare, housing, transport, employment services
- **Income Supports**
  - Progressive child income supports, transfers for participation, minimum pension guarantee, capped tax expenditures
- **Social Innovation**
  - Novel approaches, community projects, new needs, outcome focussed, evaluation and mainstreaming

# Jobless Households Study

- **Qualitative study in a disadvantaged suburb of Dublin**
  - Interviews with households, service providers, employers, service managers, decision makers, relevant stakeholders
- **Key issues to emerge**
  - Transitioning from welfare to work
  - Jobs
  - **Supportive Services**
    - Literacy
    - English language
    - Career guidance
    - Education and training courses
    - Apprenticeships
    - Childcare
    - Housing
    - Health
    - Transport
    - Community Services
    - IT
  - **Institutional Connections**

# National Action Plan for Social Inclusion – Informing the Future

- **Re-emphasise the importance of access to quality services**
  - Underpinned by rights and standards
- **Delivery of ‘tailored services’ – what would this look like?**
  - Affordable childcare scheme?
  - Housing assistance payment?
  - Other?
- **Institutional Connections**
  - Departmental level, e.g. Healthy Ireland?
  - Local authority level, e.g. LCDC, CYPSC?
  - Community level, e.g. RAPID?
- **National ↔ Local Interfaces**
  - Balance between autonomy & accountability
  - Translation of lessons & what works?