



An Chomhairle Náisiúnta Eacnamaíoch agus Shóisialta
National Economic & Social Council

Access to Quality Services

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*Social Inclusion Forum 2017: National Action Plan for Social
Inclusion – reflecting on the past and informing the future*
25th May 2017 in Aviva Stadium Conference Centre

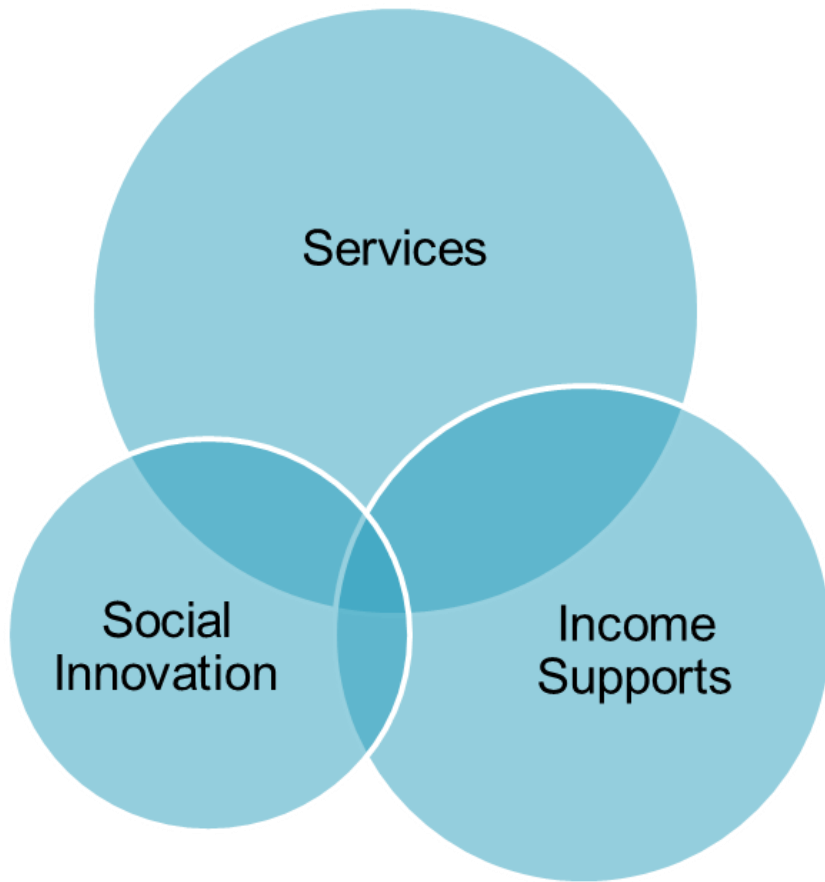
National Action Plan for Social Inclusion – reflecting on the past

Active Inclusion = adequate minimum income & inclusive labour markets & access to quality services

14 goals → 10 = Access to Quality Services

- **Children**
 - Early childhood care and education
 - Literacy & numeracy
 - Participation in education
- **People of Working Age**
 - Labour market activation
 - Youth employment
 - Employment of people with disabilities
- **Older People**
 - Community care
- **Communities**
 - Social housing
 - Primary healthcare
 - Migrant integration

Developmental Welfare State



- **Services**
 - education, health, childcare, eldercare, housing, transport, employment services
- **Income Supports**
 - Progressive child income supports, transfers for participation, minimum pension guarantee, capped tax expenditures
- **Social Innovation**
 - Novel approaches, community projects, new needs, outcome focussed, evaluation and mainstreaming

Jobless Households Study

- **Qualitative study in a disadvantaged suburb of Dublin**
 - Interviews with households, service providers, employers, service managers, decision makers, relevant stakeholders
- **Key issues to emerge**
 - Transitioning from welfare to work
 - Jobs
 - **Supportive Services**
 - Literacy
 - English language
 - Career guidance
 - Education and training courses
 - Apprenticeships
 - Childcare
 - Housing
 - Health
 - Transport
 - Community Services
 - IT
 - **Institutional Connections**

National Action Plan for Social Inclusion – Informing the Future

- **Re-emphasise the importance of access to quality services**
 - Underpinned by rights and standards
- **Delivery of ‘tailored services’ – what would this look like?**
 - Affordable childcare scheme?
 - Housing assistance payment?
 - Other?
- **Institutional Connections**
 - Departmental level, e.g. Healthy Ireland?
 - Local authority level, e.g. LCDC, CYPSC?
 - Community level, e.g. RAPID?
- **National ↔ Local Interfaces**
 - Balance between autonomy & accountability
 - Translation of lessons & what works?